

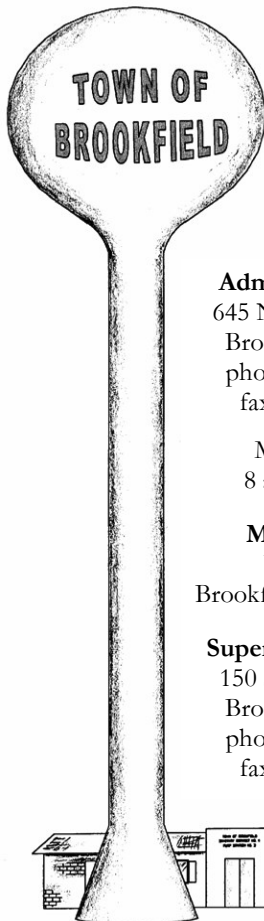
WATER TOWER NEWS

SANITARY DISTRICT NO. 4

CONSUMER CONFIDENCE REPORT FOR 2013

Sanitary District No. 4 is proud to present this year's Water Quality Report and even more proud to announce that this year the drinking water provided to you is again safe and meets all federal and state requirements. Our wells are located in the shallow aquifer which means that we **do not** have radium problems as some of our neighboring communities do.

The report was published in the Sanitary District's official newspaper, The Freeman, on Friday June 6th. Copies of the report are now available in the town hall lobby, or if you call our office, we will be happy to mail one to you upon your request. You can also find it on the Town of Brookfield website:
<http://www.townofbrookfield.com/SD4.html>



Administrative office:
645 North Janacek Road
Brookfield, Wisconsin
phone: 262.798.8631
fax: 262.796.0339

Monday - Friday
8 a.m. to 4:30 p.m.

Mailing address:
P.O. Box 1296
Brookfield, WI 53008-1296

Superintendent's office:
150 South Barker Road
Brookfield, Wisconsin
phone: 262.798.8629
fax: 262.796.0339

IMPORTANT - EXERCISE YOUR VALVES

When we come out to make a scheduled meter change, we find that many of the valves before and after the meter have not been exercised and are stiff or frozen. This can be problematic when we change the meter. It could be catastrophic if a pipe or fixture in your house breaks, and you need to turn the water off as that is your main feed line. It would be prudent to exercise the valves, turning them off and on at least once a year, as we do with our main valves.



YOU CAN NOW PAY YOUR UTILITY BILL BY CREDIT OR DEBIT CARDS

Consumers who wish to make payment for their utility bill to Sanitary District No. 4 using a credit and/or debit card, may do so through GovPayNet. GovPayNet accepts major credit and debit card brands for payments 24 hours a day, 7 days a week on-site, online (www.govpaynow.com) or by phone (1-888-604-7888). Cardholders can make payments on their own behalf or on behalf of friends or family. They need only have some basic information regarding the payment, easily found on your utility bill. For added convenience, GovPayNet has a fully staffed, bilingual call center available 24/7. Our **location code is 8377**.

In order for your payment to be considered on time, you must contact and complete your transaction with GovPayNet prior to 4:30 pm on the due date as stated on the back of the bill card.

Cardholders pay a GovNetPay service fee at the time of their transaction. Look over their Service Fee Schedule which has two rates, one for Internet Payments and one for Phone-Assisted Payments. This service fee is paid directly to GovPayNet.

WELL PERMIT RENEWALS

Packets have now been mailed to property owners with well permits issued in 2009, telling them that it is time to either renew their private well permit or to abandon their well. To provide a safe sample, it has been recommended that you draw your water before summer's hot peak.

If you have any questions regarding the renewal of your private well permit, please do not hesitate to call the Sanitary District office, or you can check the town's website at www.townofbrookfield.com under Departments for the Sanitary District's information.



Office Closed Friday, July 4th

UTILITY BILLING SCHEDULE

Utility billings mailed at the end of the quarter:



1st Qtr January thru March	Due April 25th
2nd Qtr April thru June	Due July 25th
3rd Qtr July thru September	Due October 25th
4th Qtr October thru December	Due January 25th

To avoid penalties, payments must be received in the town hall office or tower drop box, **by 4:30 p.m. on the due date**. **DO NOT** put payments in the **U.S. Mail Box** located in the town hall parking lot. The drop box for payments is located just right of the east entrance of the town hall. Also, note the amount due after the due date printed on the utility bill only reflects the first late fee. A **late fee** is assessed to the account **every month** on the 26th.

If you make a payment thru your bank online, please provide your account number so your payment will be applied correctly. Be sure to give your bank and the postal service 7 to 10 days to process and deliver your payment by the due date.

SPRINKLING RESTRICTIONS

The following restrictions apply to "all" of our water customers and are in effect at all times throughout the year.

-  Odd-numbered property addresses are permitted to sprinkle only on odd-numbered days of the month and only between the hours of 6:00 p.m. and 8:00 a.m. Odd-numbered day is determined by whatever day of the month it is at 6:00 p.m. and carries through to 8:00 a.m. the following day.
-  The same holds true for even-numbered property addresses on even-numbered days.

Know what's below.
Call before you dig.



Don't forget ...

CALL Digger's Hotline
3 Business Days Before You Dig!

FIRE HYDRANT SAFEGUARD

We are sure our firemen will agree, **please don't** plant trees and scrubs in front or around a fire hydrant located on your property. It is not easy for our personnel to flush them, and if the need arises, the fire department may have a potential problem locating and using them.

If you see anyone taking water from a hydrant, please report it, as **it is illegal** to take water from a fire hydrant. During business hours, call the Sanitary District office at 262-798-8631. After business hours, call the Police Department at 262-796-3798.



Mark your calendar for the next scheduled **hydrant flushing** which will be **October 1st thru October 24th**.

WATER SOFTENER SETTINGS

Setting up your water softener requires you to know the grains of hardness of the water. The water provided by the Sanitary District from our six wells ranges from **27 to 28 grains** of hardness. A reminder, by switching to a demand softener you will be using less water, which will lower your water and sewer bills, and the number of bags of salt you will need to purchase.

DEPARTMENT REPORT

Some residents are receiving letters from companies offering lateral insurance. The Sanitary District has no association with these companies and they have never contacted us for information about the amount of leaks we have had in our system. As with any other service or insurance do your own research.

Reconditioning Well # 2 this spring is the major project for 2014; this is part of the normal maintenance of the system. The town is also in the process of replacing your old meters with new Orion water meters. We anticipate completion of the entire town in a few years. This will decrease our meter reading time and increase accuracy.

The Town would like to recognize the service of Terry Heidmann. Terry has retired from his position as Supervisor of the Sanitary District after 20 years of dedicated service. We wish him nothing but the best as he starts this new chapter of his life.

Tony Skof will be taking on the role as Chief Operator, responsible for the ongoing operations of the department. He has been with the SD#4 for 13 years and will oversee the ongoing sewer and water operations.