

WATER TOWER NEWS

SANITARY DISTRICT NO. 4

CONSUMER CONFIDENCE REPORT FOR 2016

Sanitary District No. 4 is proud to present this year's Water Quality Report and even more proud to announce that this year the drinking water provided to you is again safe and meets all federal and state requirements. Our wells are located in the shallow aquifer which means that we **do not** have radium problems as some of our neighboring communities do.

The report was published in the Sanitary District's official newspaper, The Freeman. Copies of the report are now available in the town hall lobby, or if you call our office, we will be happy to mail one to you upon your request. You can also find it on the Town of Brookfield website:

<http://www.townofbrookfield.com/SD4.html>



WATER SOFTENER SETTINGS

Setting up your water softener requires you to know the grains of hardness of the water. The water provided by the Sanitary District from our six wells ranges from **27 to 28 grains** of hardness. A reminder, by switching to a demand softener you will be using less water, which will lower your water and sewer bills, and the number of bags of salt you will need to purchase.

SUMMER IS AROUND THE CORNER

With summer just around the corner, home owners are beginning to think about improvement projects. If one of your projects is to install new siding on your home, please contact our office at 262.798.8631. One of our field staff will come out and remove the ROM, the outside remote reader, which is connected to your home.

If your construction projects are such as installing decks, fences or planting trees, please remember to call **Digger's Hotline** by simply dialing **811** from any land line or cell phone. Or, you can place an online request at www.diggershotline.com.



Digger's requires a three day notice, so residents should take this into consideration before planning to do construction work or landscaping.

**Know what's below.
Call before you dig.**

Be aware that Sanitary District No. 4 will only mark from the main in the street, to the shut off valve in the right of way. All plumbing in the yard and into the home was installed by a private contractor. The Sanitary District does not have information as to the location of the private side of the laterals. Also, water and sewer laterals are generally buried five to six feet deep to avoid winter freezing. Remember, it's better to be safe than sorry!

WELL PERMIT RENEWALS



Packets have been mailed to property owners with well permits issued in **2012**, telling them that it is time to either renew their private well permit or to abandon their well. To provide a safe sample, it has been recommended that you draw your water before summer's hot peak.

If you have any questions regarding the renewal of your private well permit, please do not hesitate to call the Sanitary District office, or you can check the town's website at www.townofbrookfield.com under Departments for the Sanitary District's information.

TOWN OF
BROOKFIELD

Administrative office:
645 North Janacek Road
Brookfield, Wisconsin
phone: 262.798.8631
fax: 262.796.0339

Monday - Friday
8 a.m. to 4:30 p.m.

Mailing address:
P.O. Box 1296
Brookfield, WI 53008-1296

Superintendent's office:
150 South Barker Road
Brookfield, Wisconsin
phone: 262.798.8629
fax: 262.796.0339



Offices Closed Tuesday, July 4th

UTILITY BILLING SCHEDULE

Utility billings mailed at the end of the quarter:

1st Qtr January thru March	Due April 25th
2nd Qtr April thru June	Due July 25th
3rd Qtr July thru September	Due October 25th
4th Qtr October thru December	Due January 25th

To avoid penalties, payments must be received in the town hall office or tower drop box, **by 4:30 p.m. on the due date**. **DO NOT** put payments in the **U.S. Mail Box** located in the town hall parking lot. The drop box for payments is located just right of the east entrance of the town hall. Also, note the amount due after the due date printed on the utility bill only reflects the first late fee. A **late fee** is assessed to the account **every month** on the 26th.

If you make a payment thru your bank online, please provide your account number so your payment will be applied correctly. Be sure to give your bank and the postal service 7 to 10 days to process and deliver your payment by the due date.

Consumers who wish to make payment for their utility bill using a **credit and/or debit card**, may do so through GovPayNet. GovPayNet accepts major credit and debit card brands for payments 24 hours a day, 7 days a week on-site, online (www.govpaynow.com) or by phone (1-888-604-7888). Our **location code is 8377**.

In order for your payment to be considered on time, you must contact and complete your transaction with GovPayNet prior to 4:30 pm on the due date as stated on the back of the bill card.

Cardholders pay a GovNetPay service fee at the time of their transaction. Look over their Service Fee Schedule which has two rates, one for Internet Payments and one for Phone-Assisted Payments. This service fee is paid directly to GovPayNet.

FIRE HYDRANT SAFEGUARD

We are sure our firemen will agree, **please don't** plant trees and scrubs in front or around a fire hydrant located on your property. It is not easy for our personnel to flush them, and if the need arises, the fire department may have a potential problem locating and using them.

If you see anyone taking water from a hydrant, please report it, as it is **illegal** to take water from a fire hydrant. During business hours, call our office at 262-798-8631 or after , call the Police Department at 262-796-3798.

Mark your calendar for the next scheduled **hydrant flushing** which will be **October 2nd thru October 20th**.

SPRINKLING RESTRICTIONS

A reminder to all municipal water customers that, in accordance with Town Code and Sanitary District Ordinance, sprinkling restrictions remain in effect at all times. Sprinkling is permitted as follows:

Odd-numbered property addresses are permitted to sprinkle only on odd-numbered days of the month and only between the hours of 6:00 p.m. and 8:00 a.m. Odd-numbered day is determined by whatever day of the month it is at 6:00 p.m. and carries through to 8:00 a.m. the following day. The same holds true for even-numbered property addresses on even-numbered days.



WATER METER REPLACEMENTS

If you receive one of our blue postcards, you need to call our office to set up an appointment to have your water meter replaced. This is done at no charge to you. We just ask for a few minutes of your time. All of our employees carry ID and travel in white vehicles with our blue logo. If you should be concerned, please call our office at 262-798-8631.

EXERCISE YOUR VALVES

When we come to your home to make a scheduled meter change, we find that many of the valves before and after the meter have not been exercised and are stiff or frozen. This can be problematic when we change the meter. It could be catastrophic if a pipe or fixture in your house breaks, and you need to turn the water off as that is your main feed line. It would be prudent to exercise the valves, turning them off and on at least once a year, as we do with our water main valves.



SUPERINTENDENT'S REPORT

We've had a very busy winter and spring, and it will continue to be busy all summer. We just completed the rehabilitation project on wells #5 & #6, and they are finishing up with the new water main crossing beneath I-94. Pushing a 24" diameter steel casing pipe under the Interstate presented a few problems when the contractor encountered large boulders, but they were able to get it through and the new water main is now installed.

This year both of the water towers and one of the reservoirs will need to be drained, cleaned, and inspected as required by the Wisconsin DNR. The water tower on Barker Road will also get an overdue exterior cleaning that will get it looking nice and new again.

Along with the numerous water testing we conduct throughout the year, we are also required to test for lead and copper this year. We greatly appreciate the help from the 20 residence that assist us with taking water samples in their homes. All of the water testing that is done throughout the year ensures that we are supplying clean safe water to our customers.

Water conservation is always important to preserve our natural resources, so please water lawns at night to prevent unnecessary evaporation, repair leaks which also saves you money, and report any possible water main leaks. Working together, we help keep costs down by not pumping excessive water and will help preserve water quality for future generations.



Have a great summer, be safe, and stay hydrated!

Tony Skof, Superintendent